



SYM-PAC : Solutions to get on with business

SYM-PAC & Mitre 10:

Mighty Rewards Integration

SYM-PAC provides full integration with Mitre 10's **MIGHTY REWARDS** program!

- Mitre 10 stores who are SYM-PAC users can now benefit from SYM-PAC's integration with Mitre 10's Mighty Rewards store loyalty program!
- All of the usual benefits of rewarding your customers for their loyalty — the focus on discounting is reduced & customers have more reasons to come back to your store!

YOURTOWN MITRE 10

MIGHTY REWARDS™

MIGHTY HELPFUL MITRE 10

MIGHTY HELPFUL MITRE 10

Card # **308505-203-0001120**
 Name **Mark Schmutter**
 Points **563** \$ **5.63**

Description	Quantity	Total
HAMMER CLAW FIBREGLASS 570G	1	27.99
DRILL IMPACT GSB16REKLC	1	149.00



701W Impact Drill, Keyless Chuck, Carry Case, 0-3,000rpm, 16mm drilling capacity in concrete.VSR, Soft grip, Compact size 1.7kg, Carry case. Suitable for Trade.

You are being served by
Mark

Total \$ 176.99

Setting up the Mitre 10 Mighty Rewards integration with SYM-PAC is easy!

- Processing sales is as simple as scanning the Mighty Rewards card at Point of Sale. A new tender type is created in your system called "Mighty Rewards".
- If the store is using SYM-PAC's General Ledger, a new General Ledger code is inserted to record the Mighty Rewards tender type.
- View the value of redeemed Mighty Rewards points as an expense in your General Ledger, with SYM-PAC General Ledger integration.

MIGHTY HELPFUL MITRE 10

TEST MITRE 10 STORE

1 Test Street
 Warragul 3820
 Ph: 03 5623 2323 Fax: 03 5623 2324
 ABN: 11 222 333 444

Cash Sale

Tax Invoice # 0110217085

Date: Mon 12-NOV-12 12:23pm A/C: 100003
 Our Ref: 99/SERVER

Item	Qty	Price	Total
AS/HE OLFA CUTTER MODEL A (Was \$46.2288)	1 Each	12.94	\$12.94*
INVOICE ROUNDING	1	0.01	\$0.01*
Total (Inc GST)			\$12.95
Cash		\$12.95	
Rounding		\$0.01	

Mighty Rewards
 Shopping at Mitre 10 is
 Now More Rewarding.

Mighty Rewards No: 308505-000-0000025
 Value Redeemed: \$100.00
 Points Balance: 162788
 Reward Available: \$1927.00

MIGHTY REWARDS™ EXCLUSIVE OFFER**JOIN FREE TODAY**

HAMMER AND SUPERBAR COMBO 15IN

NORMAL PRICE

\$59⁹⁵ Each

SAVE \$10.00

MIGHTY REWARDS PRICE

\$49⁹⁵

we listen

we innovate

we deliver

Mighty Rewards Customer Insert

Adding a new card will create a SYM-PAC customer account and update the Mighty Rewards data.
An existing SYM-PAC account has already been linked to this card number. Account Code: 101486
The details on this account will be updated

Customer Details

Card Number: 3085052030001278
Account Number: 101486

Title: Mr
First Name: Marcus
Last Name: Smith

Address 1: 1/ 59 VICTORIA STREET
Address 2:
Suburb: WARRAGUL
Post Code: 3820
State:

Phone Number:
Mobile Number:
Email: msmith_email@sympac.com.au

F7 Find Customer

Add a Mighty Rewards card for an existing account customer.

Adding a new Mighty Rewards card will create an account

Mighty Rewards Customer Insert

Adding a new card will create a SYM-PAC customer account and update the Mighty Rewards system.
An existing SYM-PAC account has already been loaded into POS. This account will be updated with the Mighty Rewards card details

Customer Details

Card Number: 3085052030001906
Account Number: 200075

Title: MR
First Name: TEST
Last Name: ACCOUNT

Gender: ☒ Male ☐ Female ☐ Not Specified
Date of Birth: 21/07/1982
Enrollment Date: 24/05/2013

Address 1: 1/59 VICTORIA STREET
Address 2:
Suburb: WARRAGUL
Post Code: 3820
State: VIC

Phone Number:
Mobile Number: 0417 012 345
Email: test@sympac.com.au

F7 Find Customer

☒ Email Opt Out
☐ SMS Opt Out
☐ Do Not Contact

Mighty Rewards Customer Signup

MIGHTY REWARDS

Sign up existing Customer

Sign up new Customer

Mighty Rewards Customer Signup

MIGHTY REWARDS

Enter the Original Loyalty Card number
123456

Enter or Scan the Mighty Rewards card

Customer Sign Up at Back Office:
Sign up new users without the need to process a sale via Point of Sale.

Mighty Rewards Customer Signup

MIGHTY REWARDS

Enter the Original Loyalty Card number
123456

Account Code: 200075
Customer Name: Test Account

Enter or Scan the Mighty Rewards card
3085052030001906

In SYM-PAC you can define promotions as specifically for Mighty Rewards customers.

Promotion Details

Promotion

10115300

Sales

01/10/2014

31/10/2014

Start

End

Purchases

01/09/2014

30/09/2014

Labels

10115300

HEIGHT REWARDS CUSTOMERS

HEIGHT REWARDS ONLY

Update Vsp

Import & Exports

Export Promotion

Export All Promotions

Import Promotion

Image Not Found

Line	Product Code	Barcode	Description	Brand	Supplier	WhSale Code	McCost	Cost £	SRP	QPN	Sched	Bun Cost	Retail	QPN	Dest	P.L.C
0001	204645	61103	W400 3000 LUBRICANT ARBOR	W400	46378739		0	1.9930	5.00	13.2	012	4.2800	10.0	37.2	013	4632
0002	27320189	VICHTM	TAPR 8M X 20PM CHESANT	CRESCENT	APXTECO	27320189	0	132.0000	5.00	39.5	0033	4.7138	10.4	52.6	002	2733
0003	8006543	ENP3P27N	BATTERY ENERGIZER ENJ A4 HP35	ENERGIZER	ENERGIZER	8006543	0	7.0860	1.00	22.1	032	13.9490	20.95	28.8	008	3081
0004	8013535	130501114HP	3PACOLC 20AH 4 PK KAHLOCO	ENERGIZER	ASACALHO	2740012	0	8.1520	1.00	8.9	0004	11.3000	24.65	50.2	001	2074
0005	8017735	002078	WIEDELLER GLYPHO M32 RTU 1L	TRIOX	13805599		0	3.2740	5.00	28.0	021	3.4500	8.75	56.6	011	1385
0006	8018452	8315	PERITLERE SAIVEDS A RTU	TRIOX	13805599	0	4.4020	5.00	7.6	0000	5.6388	8.25	31.6	10.5	001	1385
0007	8018463	PH07010	POTTING MIX 2% GARD & GROW GEL PURPOSE	SCHROGG	6100305		0	2.7210	3.23	18.1	0001	5.6200	6.75	41.0	011	1372
0008	8015925	1051455	HOPE 138M 1.0M ERTED	METREHOL	611614		0	7.7500	1.00	14.8	0024	7.7500	10.5	20.7	011	1400
0009				LYEYR			0	7.5000	1.00	17.5	0111	28.4200	59.50	41.6	002	2480
0010				FASER	01200045		0	2.8000	3.33	7.5	0015	2.3000	6.95	47.8	014	0126
0011				PR	2080199		0	4.2000	5.00	7.6	0114	5.7961	8.95	28.8	008	0026
0012				FASER	36101424		0	2.3480	18.00	19.2	0010	4.9100	10.35	47.3	007	3051
0013				FASER			0	2.8000	3.33	7.5	0017	2.9000	6.58	46.0	014	0126
0014				SFORC	23700332		0	4.2210	5.00	7.1	0028	5.0700	9.99	38.0	001	2370
0015					3121818		0	0.6640	1.25	15.2	0025	1.0399	1.99	43.0	014	3121
0016				XS	25200014		0	7.2200	1.00	20.6	0003	7.2200	15.95	50.2	002	
0017				IR	8110331		0	5.8900	10.00	35.2	0013	5.8900	10.00	35.2	001	
0018				LYEYR	24000085		0	7.5000	18.00	17.5	0111	7.5000	16.25	49.2	002	2400
0019				TRADR	08200000		0	6.6000	10.00	37.3	0038	6.6100	12.99	44.1	012	0822
0020					14513021		0	3.6400	5.00	18.9	0037	3.8127	10.0	20.1	011	1453
0021				OL	12800241		0	7.0380	10.00	22.6	0002	8.0200	12.95	36.7	011	1280
0022				FASER	32630050		0									

Just select the Mighty
Exclusive labels required,
and SYM-PAC will print:

- the Retail Price
- the Mighty Rewards Price
- and the customer savings!

Dot Matrix
A4 Mighty Exclusive (1x1)
A4 Mighty Exclusive (2x2)

MIGHTY REWARDS EXCLUSIVE OFFER

JOIN FREE TODAY

HAMMER AND SUPERBAR COMBO 15IN	NORMAL PRICE	\$59⁹⁵
SAVE \$10.00		
	MIGHTY REWARDS PRICE	\$49⁹⁵

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MIGHTY REWARDS

HOME
FAQS
CONTACT US
TERMS & CONDITIONS

Store Login

Welcome to the Mighty Rewards Store Administration Site.

Please enter your Store ID Number and Password

Store ID Number

Password

[Submit](#)

* Mandatory Fields

If you have forgotten your Password or do not know your Store ID, please email : mightyrewards@mitre10.com.au.

MIGHTY REWARDS

HOME
CUSTOMER
SEARCH
SIGN UP
REPORTS
TRANSACTION REPORT
CUSTOMER FREQUENCY
LISTING
USEFUL INFORMATION
FAQS
TRAINING MANUALS
CONTACT US
TERMS & CONDITIONS
LOGOUT

Store Home

Below is a snapshot of your store's performance.

* Results are updated once a month on the first day of each month.

Store Details

Store Name TEST STORE SYMPAC

Store ID 40459

Program Performance Summary

as at 31/12/2012

Last Month		Program Start to Date	
Sales	\$7,704.62	Total Sales	\$8,604.65
Transactions	22	Total Transactions	48
Customers Signed Up	0	Total Customer Sign Ups	2
Active Members	2		

MIGHTY REWARDS

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Transaction Report

Check all transactions at your store within a selected time period or by a transaction type: purchase, refund, redemption or overall.

Period

Transaction Type

* Mandatory Fields

[View](#) [Export to Excel](#)

[Print](#)

Transaction Report : 21/12/2012 - 21/01/2013

Date	Card Number	Customer Name	Value	Base Points	Bonus Points	Dollars Redeemed	Outlet Name
14/01/2013	3085052030001310	Dan Robins	\$1.64	3	0	\$0.00	TEST STORE SYMPAC
14/01/2013	3085052030001310	Dan Robins	\$13.75	39	0	\$0.00	TEST STORE SYMPAC
14/01/2013	3085052030001310	Dan Robins	\$39.99	117	0	\$0.00	TEST STORE SYMPAC
14/01/2013	3085052030001310	Dan Robins	\$12.99	36	0	\$0.00	TEST STORE SYMPAC
14/01/2013	3085052030001310	Dan Robins	\$41.75	123	0	\$0.00	TEST STORE SYMPAC
14/01/2013	3085052030001310	Dan Robins	\$0.00	0	0	\$5.00	TEST STORE SYMPAC
14/01/2013	3085052030001104	Rob Marton	\$220.00	660	5	\$0.00	TEST STORE SYMPAC
15/01/2013	3085052030001104	Rob Marton	\$169.95	507	5	\$0.00	TEST STORE SYMPAC
15/01/2013	3085052030001104	Rob Marton	\$796.55	2388	0	\$0.00	TEST STORE SYMPAC

- Mighty Rewards customers can also be flagged within SYM-PAC's Customer/Debtors system, so that you know which customers are reaping the benefits of their Mighty Rewards card.
- Mighty Rewards card balances can be checked either within the customer's account, or by scanning the card in SYM-PAC's Point of Sale while scanning products during a sale.
- A request immediately goes out to the Mighty Rewards system requesting the points balance, which is then shown on screen.
- If for any reason the connection to the Mighty Rewards system is lost, the transaction is stored to be sent again when the system is active. Users are alerted to this with a clear alert message letting you know what's going on.
- Quick and easy remote installation at your convenience!

SYM-PAC's integration with Mitre 10's MIGHTY REWARDS... another seamless integration from SYM-PAC — to make your life easier and help you look after your customers.



SYM-PAC Solutions

Sales 1800 796 722 | www.sympac.com.au

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Solutions to
get on with
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