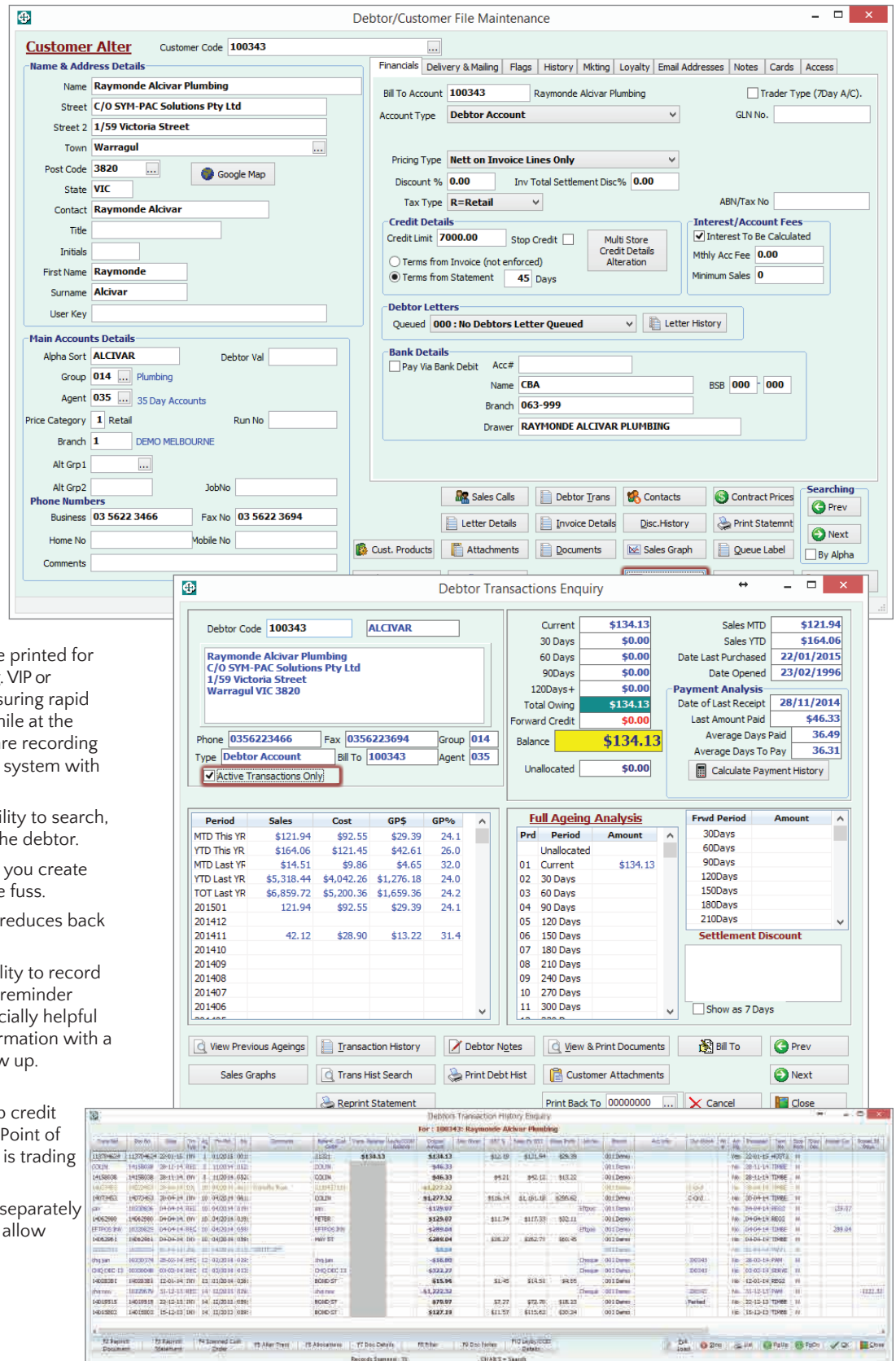


Sympac Customer Management

- + Efficiently and effectively manage customer billing and receipts
- + A wide variety of Invoice and Statement layouts are available to suit your needs

Comprehensive & fully featured Debtors control

- + Comprehensive database of customer information. Debtor Validation allows you to set a PIN on the customer's account.
- + Customer transaction updates occur immediately rather than at End of Day, ensuring up to the minute, real time debtor balances and sales / stock reporting.
- + Customer Barcode Labels can be printed for personalised identification cards, eg. VIP or Trade Cards for your store – ensuring rapid processing of sales continues while at the same time your POS operators are recording valuable marketing data into the system with each sale.
- + Invoice History gives you the ability to search, view and print any invoices for the debtor.
- + Easy to use extract program lets you create mail merge documents with little fuss.
- + Integration with General Ledger reduces back office and administrative labour.
- + Account Notes gives you the ability to record any accounting information and reminder date for that debtor. This is especially helpful in recording debt collection information with a response date required for follow up.
- + Improved control over customer accounts by using stop credit flags, and password override at Point of Sale when an account customer is trading outside of their agreed terms.
- + Email addresses can be defined separately for different document types, to allow automatic emailing to customers.



Customer Alter Customer Code: 100343

Name & Address Details

Name: Raymonde Alcivar Plumbing
 Street: C/O SYM-PAC Solutions Pty Ltd
 Street 2: 1/59 Victoria Street
 Town: Warragul
 Post Code: 3820
 State: VIC
 Contact: Raymonde Alcivar
 Title:
 Initials:
 First Name: Raymonde
 Surname: Alcivar
 User Key:

Main Accounts Details

Alpha Sort: ALCIVAR Debtor Val:
 Group: 014 Plumbing
 Agent: 035 35 Day Accounts
 Price Category: 1 Retail Run No:
 Branch: 1 DEMO MELBOURNE
 Alt Grp1:
 Alt Grp2: JobNo:
Phone Numbers
 Business: 03 5622 3466 Fax No: 03 5622 3694
 Home No: Mobile No:
 Comments:

Financials | Delivery & Mailing | Flags | History | Mktng | Loyalty | Email Addresses | Notes | Cards | Access

Bill To Account: 100343 Raymonde Alcivar Plumbing Trader Type (7Day A/C).
 Account Type: Debtor Account GLN No.:
 Pricing Type: **Nett on Invoice Lines Only**
 Discount %: 0.00 Inv Total Settlement Disc%: 0.00
 Tax Type: R=Retail ABN/Tax No.:
Credit Details
 Credit Limit: 7000.00 Stop Credit: Multi Store Credit Details Alteration:
 Terms from Invoice (not enforced) Terms from Statement 45 Days
 Interest/Account Fees Interest To Be Calculated
 Mthly Acc Fee: 0.00 Minimum Sales: 0

Debtor Letters
 Queued: 000 : No Debtors Letter Queued Letter History

Bank Details
 Pay Via Bank Debit Acc#:
 Name: CBA BSB: 000 000
 Branch: 063-999
 Drawer: RAYMONDE ALCIVAR PLUMBING

Sales Calls | Debtor Trans | Contacts | Contract Prices | Searching
 Letter Details | Invoice Details | Disc.History | Print Statement | Prev | Next
 Cust. Products | Attachments | Documents | Sales Graph | Queue Label | By Alpha

Debtor Transactions Enquiry

Debtor Code: 100343 ALCIVAR

Raymonde Alcivar Plumbing
 C/O SYM-PAC Solutions Pty Ltd
 1/59 Victoria Street
 Warragul VIC 3820

Phone: 0356223466 Fax: 0356223694 Group: 014
 Type: Debtor Account Bill To: 100343 Agent: 035
 Active Transactions Only

Current: \$134.13 Sales MTD: \$121.94
 30 Days: \$0.00 Sales YTD: \$164.06
 60 Days: \$0.00 Date Last Purchased: 22/01/2015
 90 Days: \$0.00 Date Entered: 23/02/1996
 120Days+: \$0.00
 Total Owing: \$134.13
 Forward Credit: \$0.00
 Balance: \$134.13
 Unallocated: \$0.00

Payment Analysis
 Date of Last Receipt: 28/11/2014
 Last Amount Paid: \$46.33
 Average Days Paid: 36.49
 Average Days To Pay: 36.31
 Calculate Payment History

Period	Sales	Cost	GP%	GP%
MTD This YR	\$121.94	\$92.55	\$29.39	24.1
YTD This YR	\$164.06	\$121.45	\$42.61	26.0
MTD Last YR	\$14.51	\$9.86	\$4.65	32.0
YTD Last YR	\$5,318.44	\$4,042.26	\$1,276.18	24.0
TOT Last YR	\$6,859.72	\$5,200.36	\$1,659.36	24.2
201501	121.94	\$92.55	\$29.39	24.1
201412				
201411	42.12	\$28.90	\$13.22	31.4
201410				
201409				
201408				
201407				
201406				

Full Ageing Analysis

Prd	Period	Amount	Frud Period	Amount
	Unallocated		30Days	
01	Current	\$134.13	60Days	
02	30 Days		90Days	
03	60 Days		120Days	
04	90 Days		150Days	
05	120 Days		180Days	
06	150 Days		210Days	
07	180 Days			
08	210 Days			
09	240 Days			
10	270 Days			
11	300 Days			

View Previous Ageings | Transaction History | Debtor Notes | View & Print Documents | Bill To | Prev
 Sales Graphs | Trans Hist Search | Print Debt Hist | Customer Attachments | Next
 Reprint Statement | Print Back To: 00000000 | Cancel | Close

Debtor Transaction History Enquiry

For: 100343: Raymonde Alcivar Plumbing

Trans Ref	Doc No	Date	Doc Type	Doc Desc	Doc Status	Doc Value	Doc Date	Doc Time	Doc User	Doc Print	Doc Print Date	Doc Print Time	Doc Print User
11370624	1170424	2015-01-15	001	11370624	001	\$134.13	2015-01-15	10:20:30	001	001	2015-01-15	10:20:30	001
001	11370624	2015-01-15	001	11370624	001	\$134.13	2015-01-15	10:20:30	001	001	2015-01-15	10:20:30	001
001	11370624	2015-01-15	001	11370624	001	\$134.13	2015-01-15	10:20:30	001	001	2015-01-15	10:20:30	001

Complete access to your customer data all in one place

- + Delivery addresses can be recorded for reliable drop off locations for customers. The customer can also be charged freight for their purchases to be delivered.
- + Customer History can be viewed easily to help make management decisions about the account.
- + Debtor Transactions gives you the ability to search, view, and print current and outstanding transactions.
- + Account Notes gives you the ability to search, view, and print current and outstanding transactions.
- + Debtor Notes gives you the ability to record any information about the Debtor and insert a reminder date to follow up on that information. These notes can also automatically display at POS when that customer's account is selected.
- + Take a quick and easy view of a customer's monthly sales by using the Sales Graphs option.
- + Sales calls gives you the ability to record any calls made to the customer for sales purposes, with reminder dates for followup.
- + Contracts can be created for a single debtor or customer — or attach a group of customers to a single contract, ensuring consistency of pricing at Point of Sale.

Customer Alter Customer Code: 100343

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 Town: Warragul
 Post Code: 3820
 State: VIC
 Contact: Raymonde Alcivar
 Title:
 Inbills:
 First Name: Raymonde
 Surname: Alcivar
 User Key:

Main Accounts Details
 Alpha Sort: ALCIVAR
 Group: 014 Plumbing
 Agent: 035 35 Day Accounts
 Price Category: 1 Retail
 Branch: 1 DEMO MELBOURNE
 Alt Grp1:
 Alt Grp2:
 Job No:
 Phone Numbers:
 Business: 03 5622 3466
 Home No:
 Mobile No:
 Comments:

Account Notes
 09/01/2013 at 12:01am SysRef:100343 A201301090001
 Reminder: 09/01/2013
 Staff: 013 NAOMI
 Ok given to Janet, acc being paid by creditcard now
 20/12/2012 at 12:01am SysRef:100343 A201212200001
 Reminder: 20/12/2012
 Staff: 013 NAOMI
 Ok given to Janet for acc to be used.
 20/12/2012 at 12:01am SysRef:100343 A201212200001
 Reminder: 20/12/2012
 Staff: 013 NAOMI
 customer short paid \$84.36 because she deducted amount twice by mistake
 04/09/2012 at 12:01am SysRef:100343 A201209040001
 Reminder: 04/09/2012
 Staff: 013 NAOMI
 Cheq rec for July account not signed.
 04/09/2012 at 12:01am SysRef:100343 A201209040001
 Reminder: 04/09/2012
 Staff: 013 NAOMI
 Left message notifying cheq wasn't signed and is being posted back today.
 17/03/2009 at 12:01am SysRef:100343 A200903170001
 Reminder: 17/03/2009
 Staff: 099 BRENDAN
 Adjusted \$1.59 in 60 days.
 07/12/2005 at 12:00am SysRef:100343 A20051207000010401
 Reminder: 01/00/1207
 Staff: 099 BRENDAN
 Changed to GP 25
 19/09/2000 at 12:00am SysRef:100343 A20000919000010301
 Reminder: 01/00/0919

Sales Call Notes
 Customer/Prospect Code: 100343
 Name: Raymonde Alcivar Plumbing
 Call Date: 22/01/2015 Time: 14:11 Via: 001 - By Phone
 Called By: 007 MARK
 Person Contacted: Ray
 Call Notes:
 Called Ray and spoke to him about the quote for the Zincalume Roofing, wants me to call back next Wednesday

Accept Tentative Decline Calendar...

Thu 22/01/2015 2:15 PM
 marks@sympac.com.au
 CRM Reminder: 100343 : Raymonde Alcivar Plumbing

Required
 The organizer has not requested a response for this meeting.

When: Wednesday, 28 January 2015 10:00 AM-10:00 AM
 Location:
 Wednesday, 28 January
 10 AM CRM Reminder: 100343
 11
 12 PM
 Contact: Ray
 Phone: 03 5622 3466
 Notes:
 Called Ray and spoke to him a

Now with Microsoft Outlook integration!

Full reporting & analytics

- + Enormous reporting capabilities, where practical information is presented in a simple-to-use, easy-to-follow format.
- + Calculate interest on overdue accounts with the automated Batch Interest Update option.

Receipts

Header Information
 Sales Person: 007 MARK
 Receipt No.:
 Debtors Code: 100343
 Your Ref.: Raymonde Alcivar Plumbing
 C/O SYM-PAC Solutions Pty Ltd
 1/59 Victoria Street
 Warragul VIC 3820
 Date: 22/01/2015
 Comments:
 Amount \$: 0.00
 Discount Given: 0.00
 GST Portion of Discount: 0.00
 A/C Type = Debtor Account
 Debtors Processing Period = January 2015

Control
 Batch Amount: 0.00
 Total: 0.00
 Total Allocated: 0.00
 Generated: 0.00
 To Be Posted: 0.00
 Last Receipt: \$46.33
 Date: 28/11/2014

Line	Item	Date	Type	Ref Number	Bal Before	Age	Posting	Bal After	Customer	Setl Disc
1	113704624	22-01-15	Tax Invoice	21321	134.13	1	0.00	134.13	100343	

Current: 134.13
 30 Days: 0.00
 60 Days: 0.00
 90Days: 0.00
 120Days+: 0.00
 Total Owing: 134.13
 Frwd Credit: 0.00
 Balance: 134.13
 Unallocated: 0.00

Days + Total: 0.00 134.13
 0.00 0.00

Lines=2

