



# **SYM-PAC Trade Online Solutions**

### **Another innovation from SYM-PAC to support Mitre 10 stores**

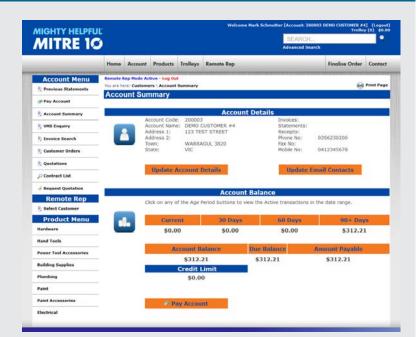
SYM-PAC's Trade Online module allows stores to extend the power of their SYM-PAC system to practical online service for their large Trade **Customers.** 

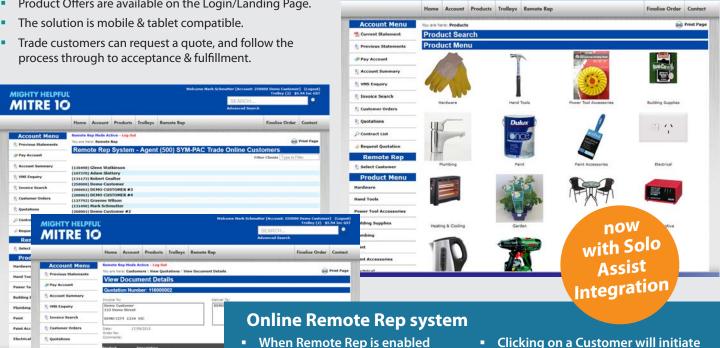
#### **Features your Trade Customers will love**

- Account Balance enquiry available via SYM-PAC Trade Online, with visibility of credit limit information available under security protocols in place.
- Account Transaction Enquiry available, with drill down to individual product lines.
- Account payments online available, via Securepay and Paypal.
- Trade customers can reprint Invoices and Statements, including visibility of signatures as proof of purchase.
- Download of Contract Price List available.
- Download of Forms such as Credit Application, Increased Credit Limit, and so, is available.
- Product Offers are available on the Login/Landing Page.

Remote Rep

process through to acceptance & fulfillment.





MIGHTY HELPFUL

MITRE 10

- you will have a new Remote Rep option added to the menu.
- When you access the Remote Rep system you are presented with a list of Customer accounts.
- These Customer accounts are customers that have been assigned to your Agent code in SYM-PAC.
- Clicking on a Customer will initiate the Remote Rep system, & from that point forward you are "logged in" as that Customer.
- The Sitemap will be updated to show clearly that you are in Remote Rep Mode, and give you an option to Log Out.



- As part of SYM-PAC's Trade
   Online solution delivery, SYM-PAC
   coordinates your site's hosting
   requirements for you.
- Sites are hosted at a third-party, offsite, corporate data centre providing safety & redundancy for your data and connectivity to your website.
- Hosting is custom-assessed for each customer according to your size and needs.

## Combine the power & configure to your specifications:

- The power of SYM-PAC's Trade
   Online solution is that your online product data comes from your SYM-PAC system in-store.
- One of the major benefits of SYM-PAC's Trade Online solution is that you are leveraging the existing functionality of product file maintenance, and flexible discount structures — already available in your in-house SYM-PAC system.



## **SYM-PAC Solutions**

Sales 1800 796 722 | www.sympac.com.au

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