

### **SYM-PAC**

# **ONLINE** Solutions

## Further innovation from SYM-PAC to help stores take it to the next level:

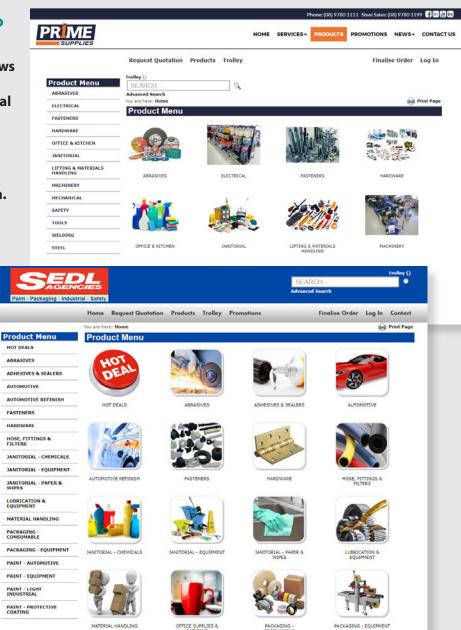
- SYM-PAC's latest Online module allows stores to extend the power of their SYM-PAC system to achieve a practical online presence!
- Functionality at multiple levels provide convenience to Account & Trade customers, & sell online — all within your in-store SYM-PAC system.

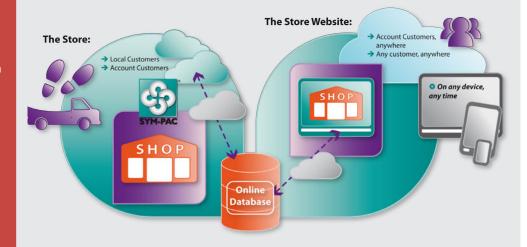
#### Selling Products Online: it's about convenience & service

- YOU choose which products you want to offer online.
- YOU decide on the pricing.
- YOU determine whether you're selling to the world — or to a selected, inviteonly audience of logged-in customers.
- Product Offers & Promotions can be made available on the Login or Landing Page.
- Cash Sales processing available for online shoppers without accounts.
- Auto Freight calculation.
- Online sales are tracked using a specific salesperson ID, allowing use of all SYM-PAC's standard powerful reporting capabilities.
- SYM-PAC's Online solution is mobile & tablet compatible.

# Combine the power & configure to your specifications:

- The power of the SYM-PAC Online solution is that your online product data comes from your SYM-PAC system in-store.
- One of the major benefits of SYM-PAC's Online solution is that you are leveraging the existing functionality of product file maintenance, and flexible discount structures already available in your in-house SYM-PAC system.







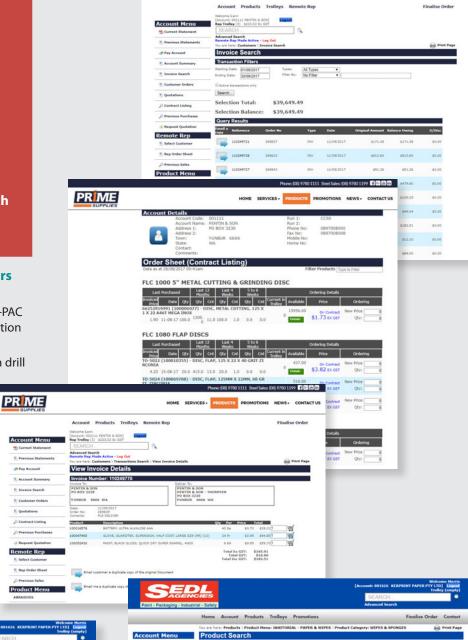
- As part of SYM-PAC's Trade Online solution delivery, SYM-PAC coordinates your site's hosting requirements for you.
- Sites are hosted at a third-party, offsite, corporate data centre providing safety & redundancy for your data and connectivity to your website.
- Hosting is custom-assessed for each customer according to your size and needs.

#### Easy Account Management for customers — and you!

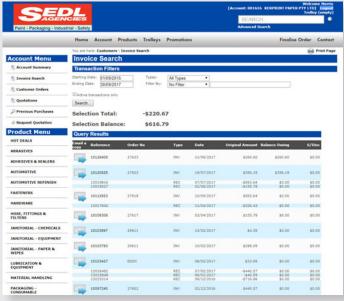
 Account Balance enquiry available via SYM-PAC Online, with visibility of credit limit information available under security protocols in place.

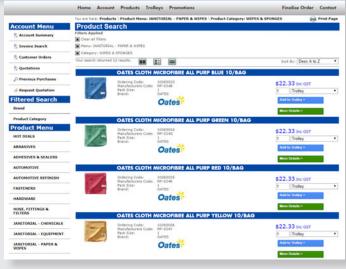
 Account Transaction Enquiry available, with drill down to individual product lines.

- Account payments online available, via SecurePay, Paypal and B-Pay.
- Account customers can reprint Invoices and Statements, including visibility of signatures as proof of purchase.
- Make Contract Price Lists & Store Forms such as Credit Applications, Increased Credit Limit, and so on, available for download.
- Account customers can request a quote, and follow the process through to acceptance & order fulfillment!



PRIME







**SYM-PAC Solutions** 

Sales 1800 796 722 | www.sympac.com.au

we listen

weinnovate

we deliver



